



Friday, August 18th, 2017

To whom it may concern,

I would like to take this opportunity to share my thoughts on the overwhelmingly positive experience we at Inertia had with the LMI Effective Personal Productivity program and our facilitator, Ryan Hindmarsh.

The Effective Productivity Program featured a good mix of theory and practical tips for implementation that made each lesson both interesting and immediately usable.

During the program, we learned valuable lessons about ourselves, our fellow team members, and how people in general tick, as well as how these insights can be harnessed to improve ourselves and lead our team more effectively

In addition, the program provided an enjoyable and satisfying opportunity for team building, a less-anticipated but highly valuable aspect of the experience.

Much credit goes to Ryan Hindmarsh for making our experience so positive. He was enthusiastic, supportive, and extremely knowledgeable at every turn.

I would highly recommend LMI Canada's Effective Personal Productivity program (especially if led by Ryan Hindmarsh) to anyone looking to improve their business and personal life.

Sincerely,

Eleu Um
VP, Product Development
Inertia Engineering + Design